



## Befriending Volunteer

To undertake a listening and befriending role with Visitors in the Floor area of Emmanuel House

### Tasks

- Make contact with and maintain relationships with Visitors
- Engage in conversations with Visitors on their own terms
- Enable Visitors to reflect
- Encourage Visitors to engage with the support services on offer
- Use table top games and activities to 'break the ice.'
- Communicate with staff about any risk issues concerning Visitors
- Adhere principles and practices relating to good practice including confidentiality, safeguarding, equality and diversity.

### Person specification

- Willingness to undergo a DBS check
- Experience or skills in a listening role

### Volunteers Required:

You can choose one or more, of three time-slots between 10.00am and 5.00pm.

### Entitlements:

Reasonable travel costs are reimbursed.