

## Who Volunteers in the Shelter?

People volunteer in the Shelter for all sort of reasons but whatever their motive volunteers gell together into great teams. People who volunteer must be at least 18 years of age. Volunteers include people who are:

- Retired
- Students
- Home makers
- Managers
- Builders
- Accountants
- Looking for work experience
- Teachers and lecturers
- Lawyers

... and many more



## How can I join them?

Visit [www.emmanuelhouse.org.uk](http://www.emmanuelhouse.org.uk) If you want information through the post contact the Winter Shelter Manager who is based at Emmanuel House. The details are at the end of this leaflet. You will be sent an application form and a reference pack.

## If I volunteer what support will I receive?

There are training courses for volunteers arranged throughout the time of the Shelter. You will be greeted in your first sessions by the Coordinator who will introduce you to other team members, show you around the building, how things work and what to do. Volunteers find that over the course of time they become more confident in the Shelter.

The dates for training are: Sat 29 Sept, 10 am-12.30 pm & 1pm-2.30 pm, Sat 20 Oct, 10 am—12.30 pm & 1 pm-2.30 pm

## What do volunteers say about their experience?

“Very well organised.”

“Plenty of notice and option to say if you can’t make [the rota].”

“Encouraging. Felt valued.”

“Communication was great.”

“Really good. Staff and other volunteers were all very friently and helpful. Really enjoyed it.”

## To apply to volunteer or for further information contact:

Emmanuel House 53-61 Goose Gate  
Nottingham NG1 1FE. ☎0115 950 7140

Email:

[wintersheltervolunteering@emmanuelhouse.org.uk](mailto:wintersheltervolunteering@emmanuelhouse.org.uk);

[www.emmanuelhouse.org.uk](http://www.emmanuelhouse.org.uk)

Registered Charity No: 1077424



# Nottingham Winter Shelter 2018-19

## Who we are

Nottingham Winter Shelter began in the winter of 2006-2007. We have grown and developed as a faith-based and voluntary sector initiative to complement other voluntary and public sector services in the City of Nottingham.

## What we do

Nottingham Winter Shelter serves the needs of homeless and vulnerable people during the coldest months of the year. We provide them with shelter, acceptance, physical and emotional support, and encouragement in making positive changes in their lives.



Anyone over the age of 18 can access the services regardless of their personal characteristics or cultural identity.

## Our aim

- To provide basic night-time shelter and sustenance to all those who ask for it, subject only to available space and a satisfactory risk assessment;
- To offer additional personal support that will enable people to rebuild their lives away from homelessness and other complex needs;
- To secure the resources in money, premises and people to maintain the Shelter for as long as it is needed;
- To manage and develop the services of the Shelter exclusively for the material and social benefit of service users;
- To make full use of volunteers in the organisation and delivery of services.



## Volunteering

Volunteers are essential to the Winter Shelter team delivering high quality services to people most in need. Without volunteers this would not be possible. Volunteers have

roles alongside paid staff, each complementing the other.

## What do volunteers do?

There are two groups of volunteers. One group is in the Shelter from 8.00pm—10.30pm in the evening, the other from 7.00am—8.15am. When the evening volunteers arrive, they :



- Unpack and set up the Shelter
- Set up the kitchen
- Prepare food like soup and toasted sandwiches
- Serve food and drinks, wash up and clear away.
- Socialise with the residents.

When the morning volunteers arrive, they:

- Prepare breakfast (cereal, toast and drinks) and clear up
- Help pack away the Shelter
- Ensure the premises are clean and tidy for community activities later that day.